



# User Guide

## Firmware Update Procedure

### QE Series

## Introduction

This document describes the steps necessary to upgrade the firmware on the QE Series (QExx50) using a USB flash drive. The upgrade takes place with the system powered on.

## Installation Instructions

**Note:** The release notes that came with the update will contain the build numbers. You can compare these numbers with those found on the INFORMATION>SYSTEM INFORMATION menu. Perform the update if the numbers do not match those in the release notes.

1. The file name for the update is “firmware.pkg”. Make sure that this file is in the root directory of a USB flash drive.
2. Insert the flash drive into the USB-A slot located at the back of the display.
3. In the menu system, navigate to ADVANCED SETTINGS > SYSTEM SETTINGS and select the option for FIRMWARE UPDATE (fig. 1).

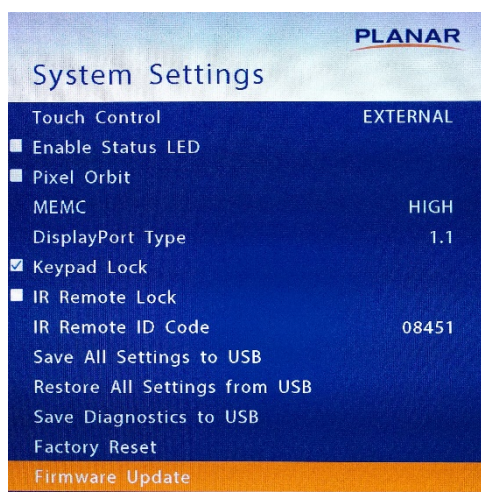


Figure 1

4. Select OK in the dialog box that pops up to start the update process (fig. 2).

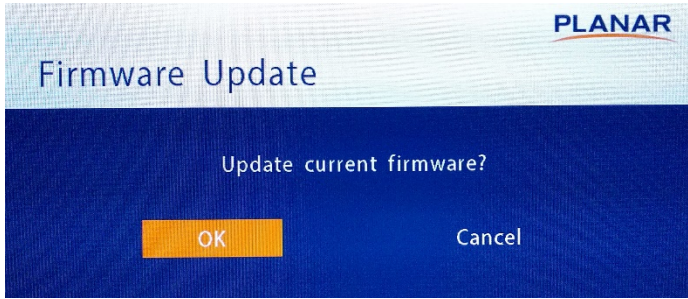


Figure 2

5. During the update process, various messages should display indicating what is happening. The display may restart at least once while updating; you should see the update status reappear on the display (fig. 3-6).

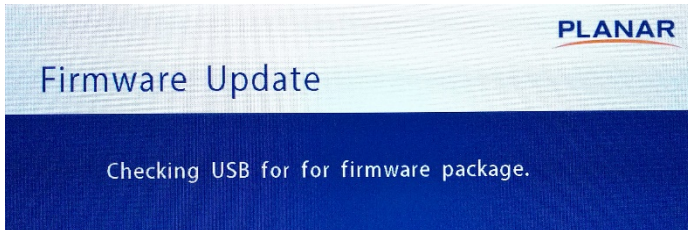


Figure 3

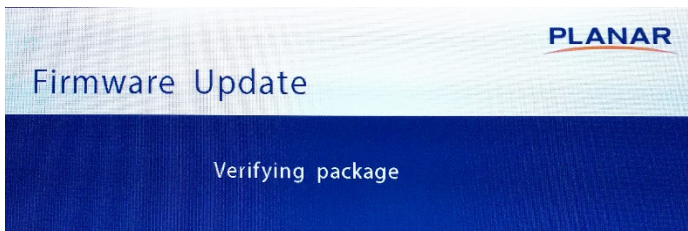


Figure 4

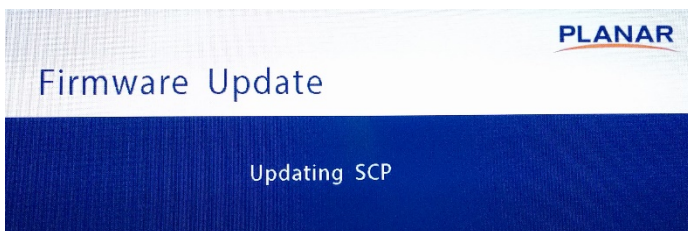


Figure 5

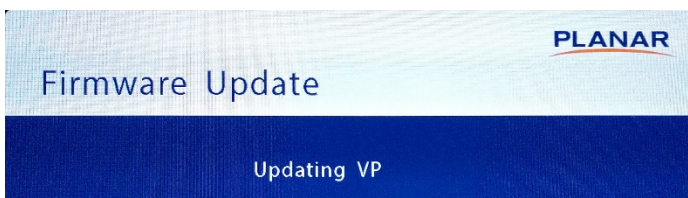
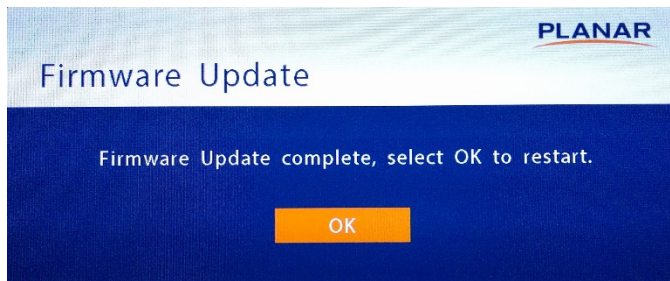


Figure 6

6. Once the update process is complete, a message should appear asking you to restart the display. You may select “OK” to automatically restart, or perform an AC power cycle to manually preform the restart.



*Figure 7*